

Users Guidebook Part I: Register Your Company & Related Products By Electronic System "Watheq"

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Introduction

By the powers conferred to the Ministry of Public Health by the Amiri Decision no (14) of 2019 - the Organizational

Structure of the Ministry of Public Health, Law no (8) of 1990 - the Regulation of Human Food Control, "The Food Safety & Environment Health Department" is specialized in implementing the Food Safety component of the National Health Policy. The Department controls and inspects food items, their traders, and trade places to ensure safety and integrity. It also intervenes, in cooperation with competent governmental authorities, to stop the trade of items that do not comply with the food standards and technical regulations enforced in the State of Qatar. Among other duties, the Department plays a role in fighting emergencies related to food safety & integrity and manages the laboratories that examine and analyze food samples.

As part of the strategies of the department to develop its work mechanisms and processes, the new Electronic System "Watheq" was launched on the Ministry of Public Health's official website. The new system registers all information concerning food importers and exporters, local companies, and locally manufactured and imported food products. Thus, facilitating and modernizing food control and tracking potential dangers. Based on the provided food labels information, the new system will reduce the quantities of non-compliant, rejected, re-exported, or destroyed food items. Moreover, the new system is the go-to place for all food import and export services, such as the issuance of certificates, tracking of food consignments, and providing forms and templates.

The new electronic system "Watheq" is beneficial for both public health department and stakeholders. It deepens the trust between regulators and importers, promotes investments, improves food safety and integrity, and provides additional nutritional information.

The provided information will determine the level of inspections that shall be carried out regarding food businesses and products. These inspections shall be conducted based on the effective risk level that food businesses and products represent. The level of effective risk is determined by the nature of the product and its shelf life.

The provided information will determine the level of monitoring and control over local and imported food items. The system asks for barcodes to avoid monitoring all food items by narrowing down on a specific item. Moreover, users will be asked to provide a Harmonized System Code or customs documentation since the system is directly linked to the Qatar Custom Clearance Single Window "Al Nadeeb".

The present guidebook details all the required steps to complete registration. The first part consists of submitting a "Company Registration Application", before moving on to the second part to "Register the Products". The guidebook also provides annotated screenshots taken from the electronic system itself, thus helping you to complete the registration process effortlessly.

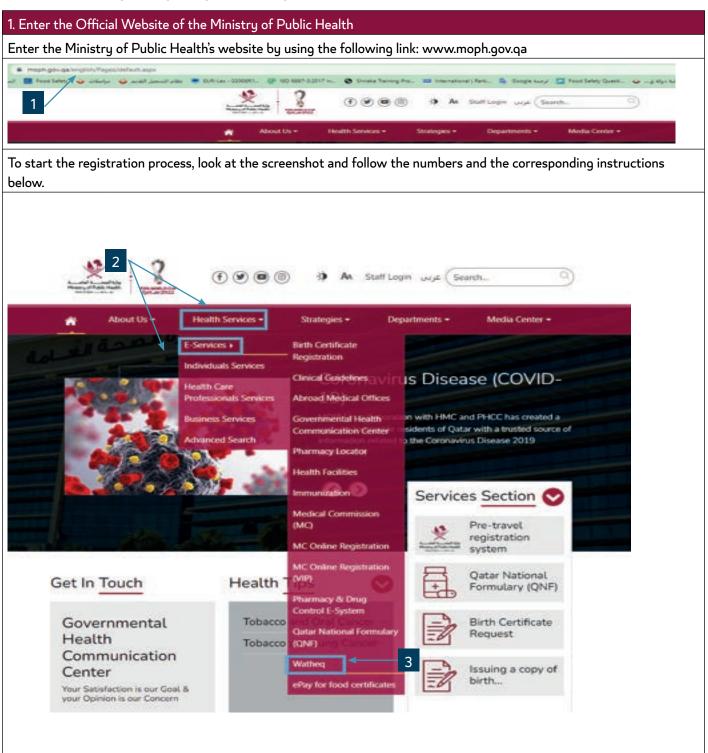


First: Access "Watheq" System

- Create Account & Register your Company

1. Access the System

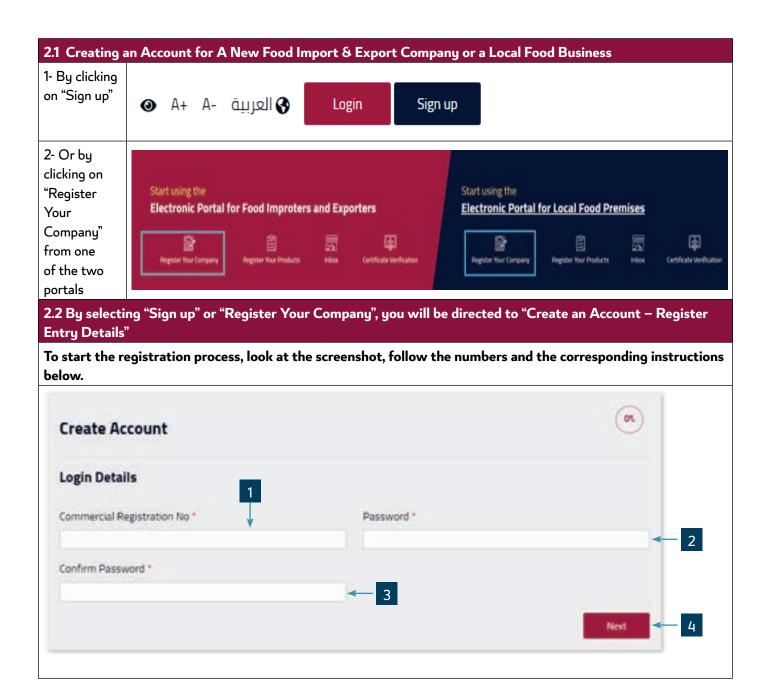
You can access the system by taking the following steps:



| Number | Steps to take | Reference/Notes |
|---|---|---|
| 2 | Click on "Health Services", then on "Electronic Services", and select "Food Products Registration System" | You can access the system in various ways, but the stated approach is the fastest and easiest |
| 3 | Click on "Watheq"" to initiate the registration | Food Safety Management System |
| 4 | By clicking on "Watheq" you will access the interface illustrated below | The interface is divided into two electronic portals: 1- For Food importers & Exporters 2- For local food businesses The portals share the same features such as "Company Registration" & "Products Registration", "Registered Companies" and "Create a new account for unregistered companies". |
| Food Safety Department * (Sections Services Ligarillations and Gallet * Contact lis * Start using the Electronic Portal for Food Improters and Exporters Start using the Electronic Portal for Food Improters and Exporters | | |
| Negotiar Your Com | party Register Your Products lobox Certificate Verification in | gester Your Company Register Your Products Indoor Certificate Venfication |

2. Creating an Account & Registering Your Companies

Follow the instructions to create an account and register your company. Company registration is considered a preliminary requirement for food products registration. It should be noted that in this context a registration is not synonymous to granting a license. The registration's purpose is to archive licensed Food Import and Export companies.

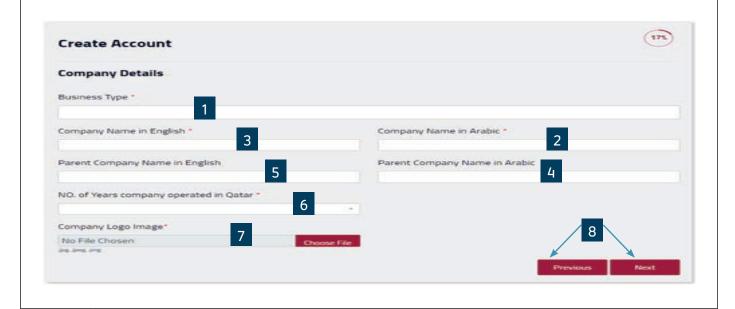


| Number | Steps to take | Reference/Notes |
|--------|---|---|
| * | A red star next to a box means that the required information is mandatory | *You cannot move forward with the application if the starred boxes are not filled. |
| 1 | Fill in the Commercial Registration number | The provided number must be identical to the company's commercial registration number |
| 2 | Fill in a password of your choice | The Password should have at least: one small letter, one capital letter, and one special character. The password should be at least 8 characters long and carrying Latin letters. |
| 3 | Re-enter password | To confirm the password, retype it |
| 4 | Click on "Next" | To continue, move to "company details" |

3. New Company Information Registration

3.1 Company Details Page

To fill in new company's information, click on "Company Details Page". You will be directed to the page below. Fill the registration form, as explained, to get the necessary approval. This step is necessary to be able to register food products.



| Number | Steps to take | Reference/Notes |
|--------|---|--|
| * | A red star next to a box means that the required information is mandatory | *You cannot move forward with the application if the starred boxes are not filled |
| 1 | Select the type of business Business Type | Several food business categories are listed by clicking on "Type of business" (Food services/ Import/Export/Import & Export). The selected type of business should be identical to the type of business mentioned in Commercial Registry and Commercial License |
| 2 | Fill in the Name of the Company in Arabic | The Arabic name of the company should be identical to the name mentioned in the Commercial Registry and Commercial License |
| 3 | Fill in the Name of the Company in English | The English name of the company should be identical to the name mentioned in the Commercial Registry and Commercial License |
| 4 | Fill in the Name of the Mother Company in Arabic | The Arabic name of the mother company should be identical to the name mentioned in the Commercial Registry and Commercial License |
| 5 | Fill in the Name of the Mother Company in English | The English name of the mother company should be identical to the name mentioned in the Commercial Registry and Commercial License |
| 6 | Select the company's overall professional activity period in Qatar NO. of Years company operated in Qatar* Less than 2 Years 2-4 Years 5-7 Years 8-10 Years | The selected option of the company's overall professional activity period should match with the information mentioned in the Commercial License |
| 7 | Upload the Logo of the Company | The uploaded logo should be in color, and not in black & white |
| 8 | Click on "Next" | To continue, move to "License Details" |

[&]quot;Continue to Register as a "Food Importer or Exporter or as a new Local Business

3.2 License Details Page

Proceed with the registration process by moving to the License Details page



| Number | Steps to take | Reference/Notes |
|--------|--|---|
| 1 | Upload a copy of the Commercial Registry | The uploaded document should be clear, valid, and signed by competent authorities. The stated commercial activity should be related to Food trade |
| 2 | Upload a copy of the Computer card | The uploaded document should be clear, valid, and signed by competent authorities |
| 3 | Upload a copy of the Company Seal | The uploaded company seal should be clear, in color, and not in white & black |
| 4 | Click on "Next" | To continue, move to "Owner's Details" |

[&]quot;Continue to Register as a "New Food Importer or Exporter

3.3 Owner's Details Page

Proceed with the registration process by moving to the Owner's details page

Look at the screenshot, follow the numbers and the corresponding instructions below.



| Number | Steps to take | Reference/Notes |
|--------|---|--|
| 1 | Fill in the name of the company's owner | The provided information should be identical to the information on the Qatari Identification |
| 2 | Fill in the QID number of the company's owner | Card (QID) |
| 3 | Upload a valid copy of the Personel ID of the company's owner | The uploaded copy should be clear and recto verso |
| 4 | Click on "Next" | To continue, move to "Responsible Person" |

Continue to Register as a "New Food Importer or Exporter"

3.4 The Responsible Person Page

Proceed with the registration process by filling the information regarding the "Responsible Person". A "Responsible Person" is either an individual mentioned in the "Company Registration Card" or an individual authorized by the company to act instead of it, by virtue of an official letter. Their duties are:

Having direct contact with the Ministry of Public Health

Managing the activities and procedures of the food shipment, including withdrawals, recalls and tracking

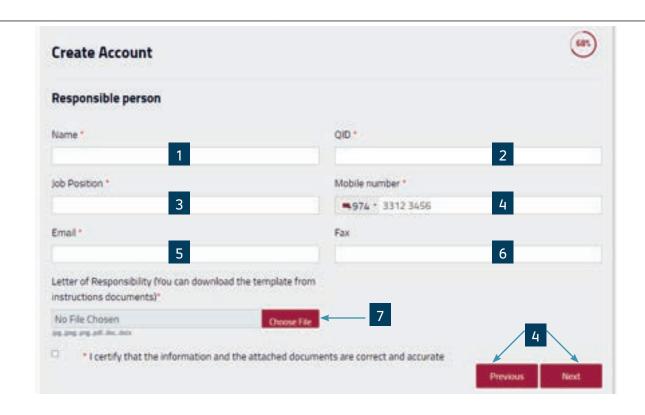
Responding to food safety emergencies

Verifying the effectiveness of good operational practices

Verifying the implementation of food control plans -

Ensuring the correctness of the company information and products in the food registration system and that the

The Company Computer Card or the Official Letter of Responsibility must be attached to the application.



| Number | Steps to take | Reference/Notes |
|--------|---|--|
| 1 | Fill in the name of the "Responsible Person" | The against a few and the control of the state of the sta |
| 2 | Fill in the ID number of the "Responsible Person" | The provided information should be identical to the information stated on their QID |
| 3 | Fill in the "Job Title" of the "Responsible Person" | Write the professional position they hold within the company |
| 4 | Fill in the mobile number of the "Responsible Person" | With every log in an OTP is sent. Therefore, providing an active and accurate mobile number is highly important |
| 5 | Fill in the e-mail address of the "Responsible Person" | The provided E-mail address is considered as the official e-mail used for communication purposes with the Company and for sharing official circulars and letters issued by the Ministry |
| 6 | Fill in the fax number of the "Responsible Person" | The provided fax number is the same fax number used for communication purposes with the Ministry of Public Health |
| 7 | Upload the Letter of Responsibility | If the name of the "Responsible Person" does not figure on the list of the authorized signatories mentioned in the "Computer Card". In that case, a letter of Responsibility needs to be attached. It should follow the format used by the Ministry (Template of the Letter of Responsibility). If the name of the "Responsible Person" does figure on the list of the authorized signatories, attach a copy of the "Computer Card". |
| 8 | Click on this icon to acknowledge the integrity of the provided information | (I acknowledge the integrity of the provided information and attached documents) |
| 9 | Click on "Next" | To continue, move to "Alternate Responsible" |

[&]quot;Continue to Register as a "New Food Importer or Exporter

3.5 The Alternate Responsible Page

Proceed with the registration process by filling the information regarding the "Alternative Responsible person"

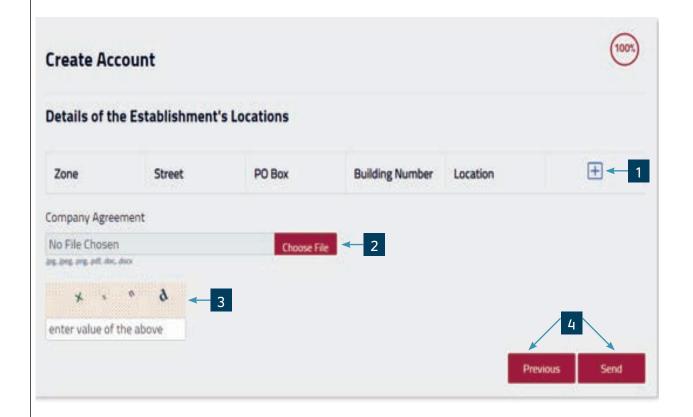


| Number | Steps to take | Reference/Notes |
|--------|---|---|
| 1 | Fill in the name of the "Alternative Responsible Person" | The provided information should be identical to the information stated on their QID |
| 2 | Fill in the QID number of the "Alternative Responsible Person" | |
| 3 | Fill in the "Job Title of the Alternative Responsible Person" | Write the professional position they hold within the company |
| 4 | Fill in the mobile number of the "Alternative Responsible Person" | The provided mobile number is considered as the official alternative mobile line to be used by the Ministry of Public Health to communicate with the company |
| 5 | Enter the e-mail address of the "Alternative Responsible Person" | The provided e-mail address is considered as the official alternative e-mail to be used for communication purposes with the Company and for sharing official circulars and letters issued by the Ministry |
| 6 | Click on "Next" | To continue, move to "Company Coordinates" |

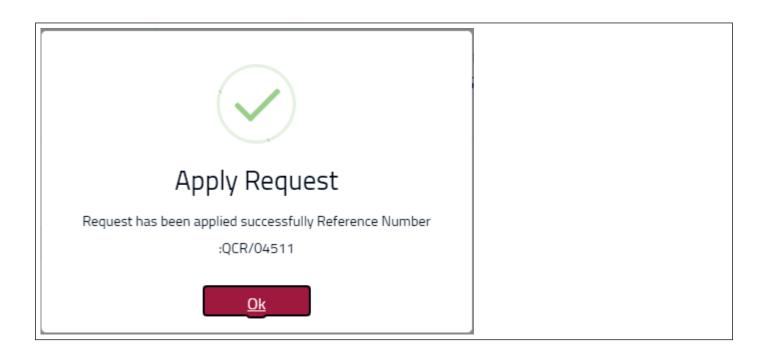
[&]quot;Continue to Register as a "New Food Importer or Exporter

3.6 Company Coordinates Page

Proceed with the registration process by filling the information related to the Company Coordinates



| Number | Steps to take | Reference/Notes |
|--------|--|---|
| 1 | Click on this icon, 🕕 , to enter the address of the company | Provide the company's geographic coordinates. If the company has more than a single address, you can use this icon, 🖽 , to add it. Use this icon, iiii, to delete a location, and this icon, iii , to save a location. |
| 2 | Attach any additional documents relevant to the company's registration request | You might need to add unrequested documents that will strengthen your application |
| 3 | Fill in captcha characters | Fill in the captcha to finalize the account's creation and registration of the new company |
| 4 | Once all required information and documents are provided, click on "Send" | By clicking on "Send", a reference number will be displayed. The "company owner" will receive an email confirming the reception of your application to register your business as a food Import/Export Company or as a local food business. The same message will be sent to the "Responsible Person" 's mobile phone. |
| | | The application will be reviewed. You will be notified if the application is accepted or rejected. |
| | | If accepted, you will receive a confirmation of your registration |
| | | If rejected, you can reach out to the competent department to inquire about the missing documents. |



3.7 Log in Page

- Once the application to register your new company has been accepted, you will receive The Company Registration
 Certificate by email. The "Responsible Person" will receive an SMS confirmation as well. Then, you can access through
 the "Log in" page displayed below, to go to the "Product Registration" page.
- If your application is suspended for further study, you will receive an email. The "Responsible Person" will receive an SMS as well. Then, you will have to log in to apply the modifications requested by the MoPH Registration Department.
- You will receive an email if your application is rejected for failing to meet requirements. The "Responsible Person" will receive an SMS as well. Then, you will not be able to log in. The company would not be registered in the system anymore and you will be asked to create another account.



| Number | Steps to take | Reference/Notes |
|--------|---|---|
| * | A star next to a box means that the required information is mandatory | You cannot move forward with the application if the starred boxes are not filled |
| 1 | Fill in the Username | The provided username is the Company's Commercial Registry number |
| 2 | Fill in the Password | The provided password is the same password provided when you created your account |

| 3 | Click on 'Next" | If the application is suspended for further studying, the Company Registration details page will remain accessible to undertake the necessary amendments, as formulated by the Department If the application is accepted, you will be able to access a new window to register food products (Register your products) |
|---|-----------------------------|---|
| 4 | Click on "Forgot Password?" | In case you forgot your password, click on the "Forgot Password?" icon and a "change your password" email will be sent to guide you |



Second: Access "Watheq" System

- Register Your Products

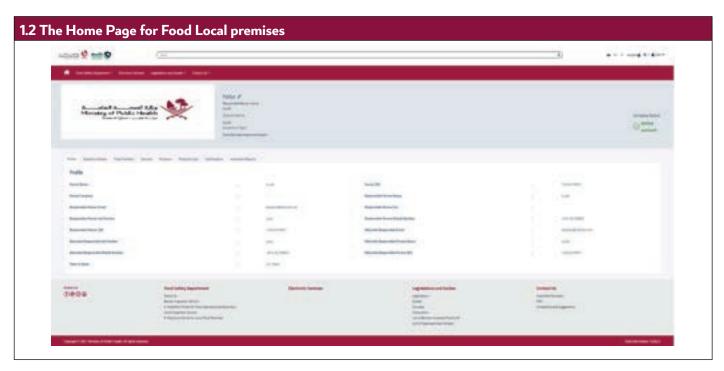
1. An Overview of The Food Products Registration Interface

The Food Registration Interface:

- · You can review all the paperwork regarding your products, submitted application and status.
- You can register your products one at a time or in bulk by using the "import from excel" feature. If you opt for the latter, you can either use the provided Excel template or extract the information from the system to the Excel file.
- · You can access the company's information, which must be constantly updated.
- You can add suppliers and producing factories, products' trademarks, and retail shops. This information should be constantly updated to facilitate the registration of your products.
- All the documents and the Excel template needed for the registration process are provided.
- If you face any problem, you can contact us anytime to offer further assistance.

By Logging in, you will access the Company Services' home page.



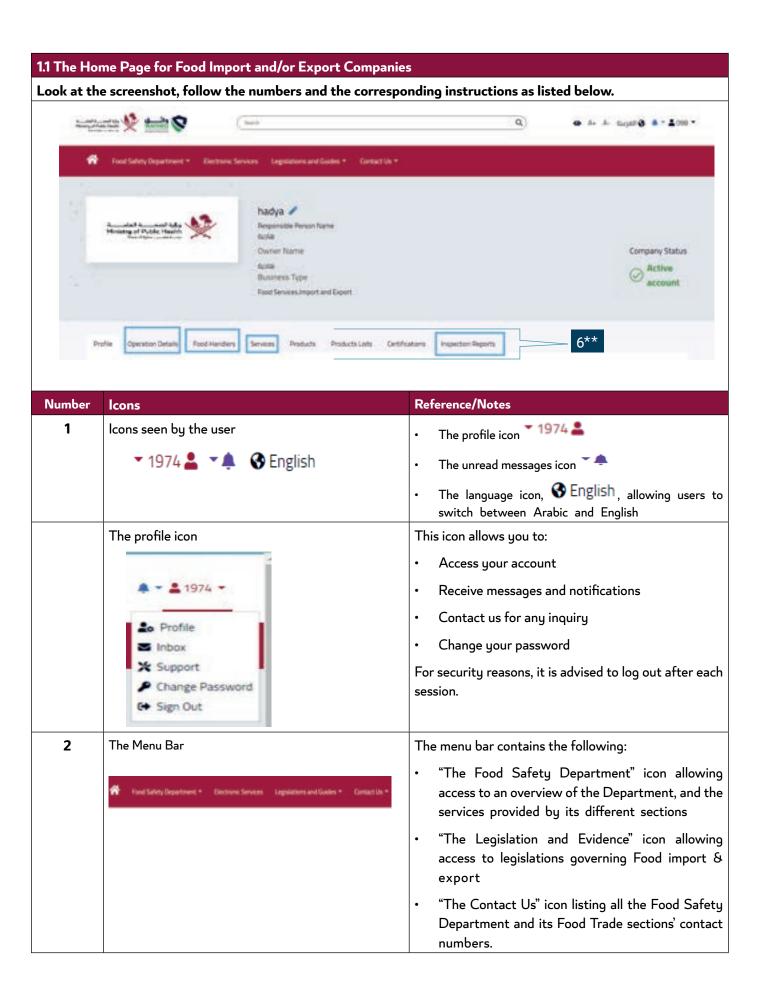


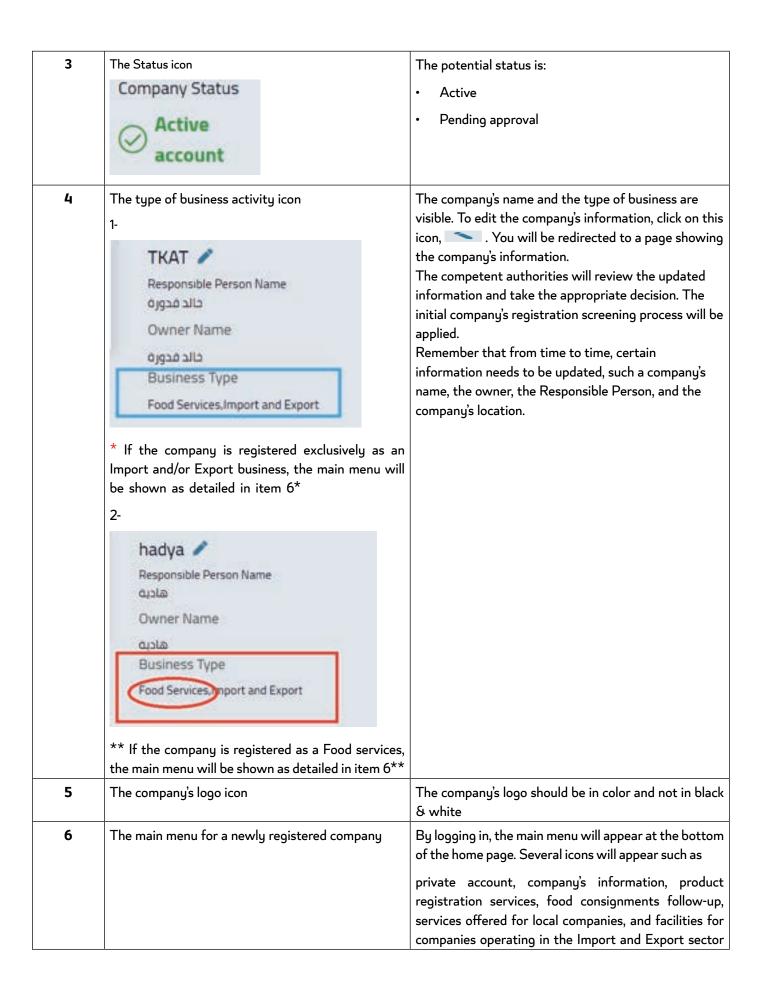
A detailed overview of the services provided by the system for companies and businesses

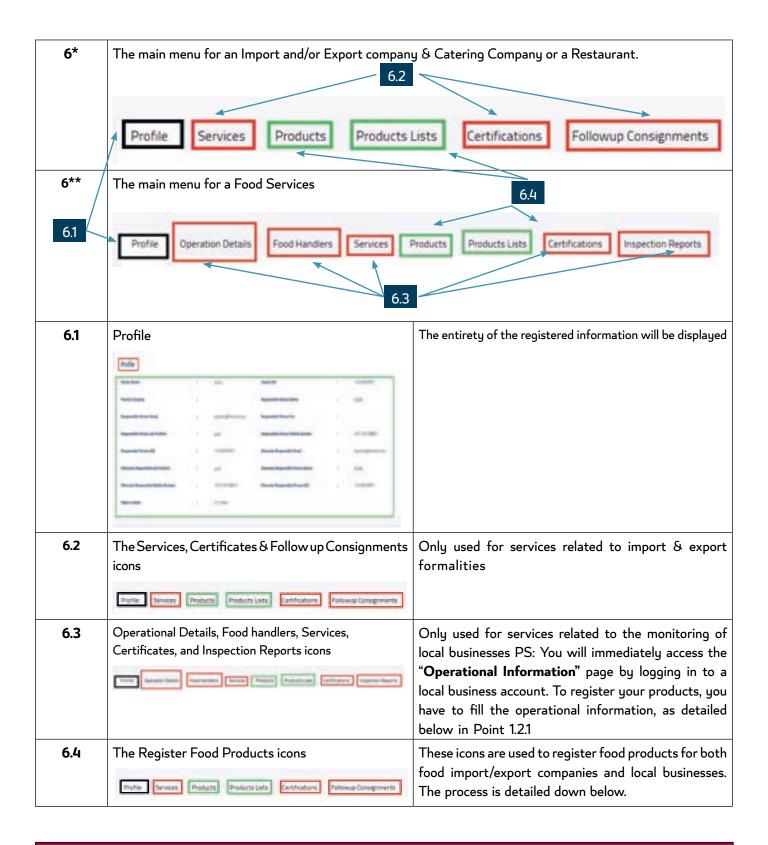
Disclaimer:

Users should carefully choose the type of business activity they undertake from the list of business activities. Users are also invited to register their company's information by following the procedure detailed in the abovementioned section: "3.1 Company Details Page". Remember that the displayed services will differ from one commercial activity to another. For example, an export business will have different options than a local company. You can find more explanations down below.





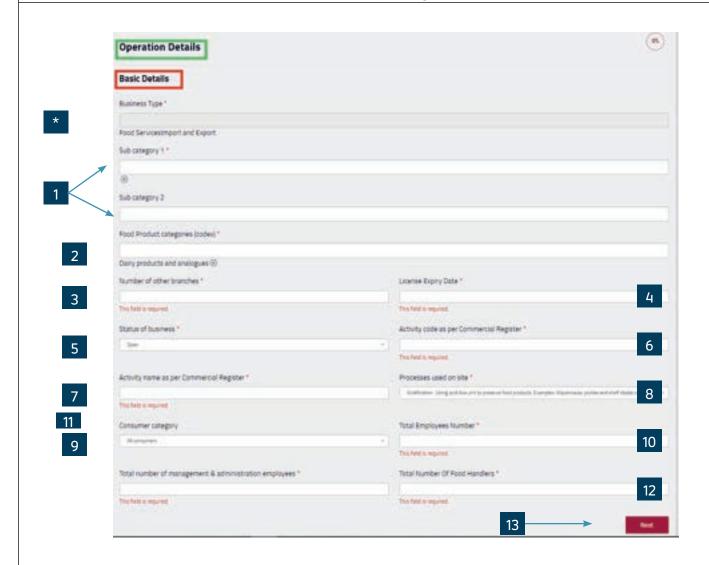




1.2.1 Operational Information

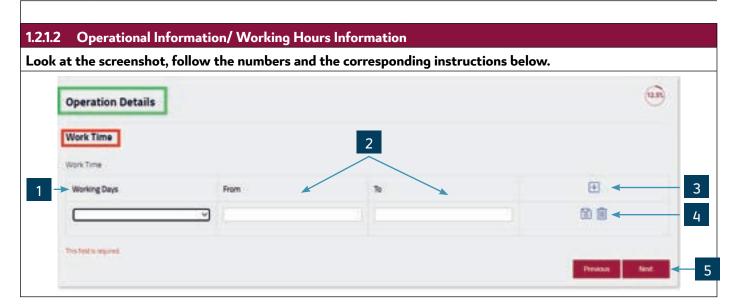
- The operational information is required to register as a local catering business. Once logged in, you will be immediately
 redirected to the "Operational Information" page. You will be asked to share information regarding the business'
 operating procedures, and to attach required documents, to be able to register your products.
- This page was added to help companies register their operational information, follow up submitted applications, and implement
 modifications even after approval to have the latest up to date information on file. The application will be reviewed by specialists,
 who will take the appropriate decision. You will find below an explanation of how to fill your operational information.

1.2.1.1 Operational Information/ Main Information

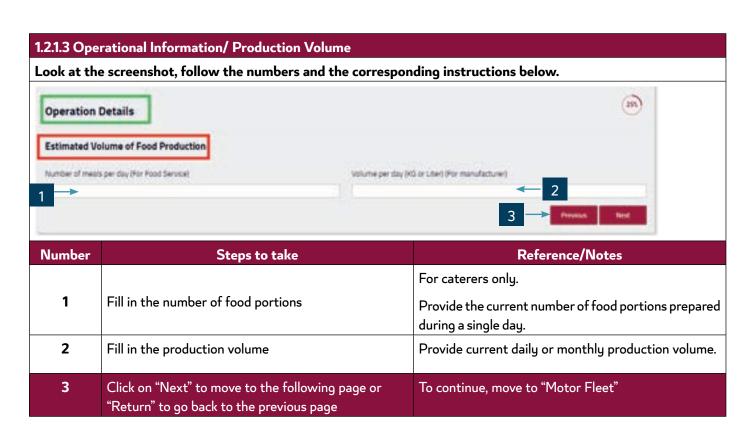


| Number | Steps to take | Reference/Notes |
|--------|--|--|
| * | Type of business activity | It enables the system to show the type of business activity automatically, based on previous information filled during the initial phase of the "Food Business Registration" process |
| 1 | Select a sub-category | By clicking on the icon, a list containing several sub-categories will be shown for you to choose from |
| 2 | Fill in the category and sub- category of the product | The product category and sub-category are selected from the available lists. The selected options should match with the nature & type of the product. The listed food categories are based on the international standards stated in the Codex Alimentarius. (For additional clarification and assistance, you can review Annex n° (4): Approved Risk Categories Levels for the Food Registration System) |
| 3 | Fill in the number of branches | Fill in the business' number of branches |
| 4 | Fill in License expiry date | The provided information must match with the information on the current license. Please ensure that the shared information is always upto date. |

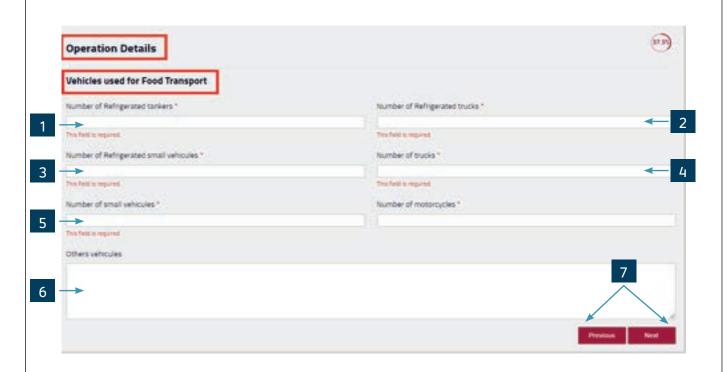
| 5 | Select the current status | By clicking on the icon, a list will be displayed. It contains the following options (active, closed, and renewing license). You must choose the option that reflects the current status of the food business. |
|----|--|--|
| 6 | Fill in the activity code | Fill in the Activity Code as per the commercial registry |
| 7 | Fill in the activity type | Fill in the type of activity as stated in the commercial registry. Please ensure that the shared information is always up-to date. |
| 8 | Fill in the manufacturing processes used on site | By clicking on the icon, a list containing manufacturing processes will be displayed for you to choose from. |
| | | By manufacturing processes, that means the processes used to treat products. |
| 9 | Fill in the type of consumer | Select from the displayed list the type of consumer and places of trade. The selected options must match with the current information provided for administrative formalities and be up to date. |
| | | By "type of customers", we mean the individuals for whom this product is destined. By virtue of current norms, certain age groups of the population are excluded from being the target consumers of certain food products. |
| | | The selected type of trade must accurately reflect how a product is marketed. Indeed, the way a product is marketed, for individual consumption or restaurants, directly impacts certain requirements for the registration process and dictates the norms and criteria a product should respect. |
| 10 | Fill in the number of staff personnel | The provided number of staff personnel must include directors, engineers, operators, and workers. The information must match with the current number of registered staff personnel. |
| 11 | Fill in the number of directors | Provide the number of directors affiliated to the company. The information must match with the current number of registered directors. |
| 12 | Fill in the number of food workers | By "food workers", we mean every individual that is directly or indirectly involved with food processing. The provided information must match with the current number of registered food workers. |
| 13 | Click on "Next" | To continue, move to "Working Hours" |



| Number | Steps to take | Reference/Notes |
|--------|---|--|
| 1 | Choose Business days | The provided information must match with the declared number of business days. Please ensure that the shared information is always up-to date. |
| 2 | Fill in Working hours | Share the start and finish time of every business day. The provided information must match with declared working hours. Please ensure the information is always up-to date. |
| 3 | Add entries | Click on this icon, , to add "Business days" and "Working hours" |
| 4 | Save or delete entries | Click on this icon, icon, to delete an entry. And on this icon, ic |
| 5 | Click on "Next" to move to the following page or "Return" to go back to the previous page | To continue, move to "Production Volume" |

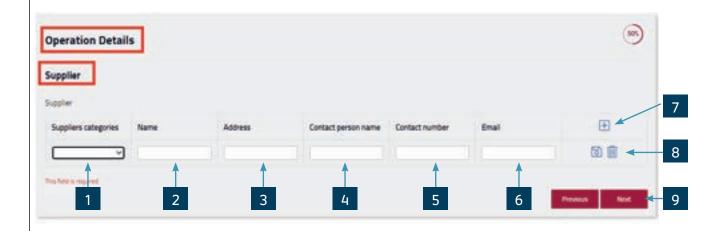


1.2.1.4 Operational Information/ Motor Fleet

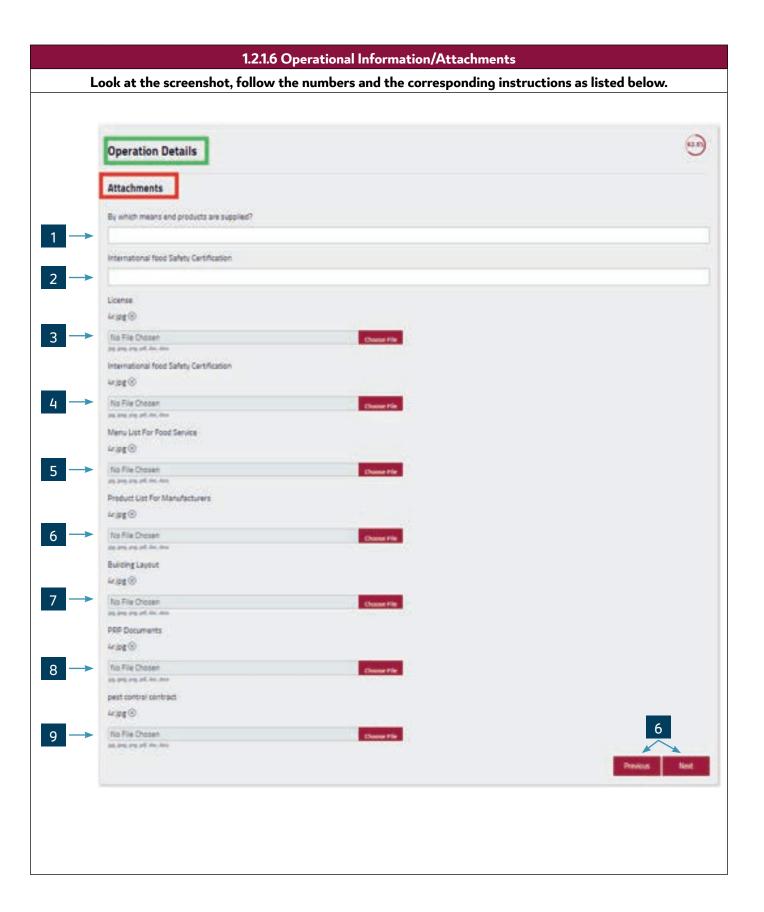


| Number | Steps to take | Reference/Notes |
|--------|---|---|
| 1 | Fill in the number of refrigerated tanks | Provide the number of registered refrigerated tanks. For example, those used to transport raw milk. Please ensure that the shared information is always up to date. |
| 2 | Fill in the number of refrigerated trucks | Provide the number of registered refrigerated trucks for food transportation. |
| 3 | Fill in the number of refrigerated mini trucks | Provide the number of registered refrigerated mini trucks for food transportation |
| 4 | Fill in the number of trucks | Provide the number of registered non-refrigerated trucks for food transportation. |
| 5 | Fill in the number of mini trucks | Provide the number of registered non-refrigerated mini trucks for food transportation. |
| 6 | Other Motor Vehicles | Provide the number of registered motor vehicles that have not been added yet for food transportation. Please ensure that the shared information is always up to date. |
| 7 | Click on "Next" to move to the following page or "Return" to go back to the previous page | To continue, move to "Suppliers" |

1.2.1.5 Operational Information/Suppliers



| Number | Steps to take | Reference/Notes |
|--------|---|--|
| 1 | Select the category of the supplier | Select the supplier category based on the type of products they deliver. For example, raw material or packaging. |
| 2 | Fill in the name of the supplier | Add the name of the company supplying raw material. The provided information must match with the current information mentioned in the supplier's license. |
| 3 | Fill in the address of the supplier | Provide the full address of the supplier. The provided information must match with the address mentioned in the supplier's license. |
| 4 | Fill in the name of the supplier's Responsible Person | For communication purposes, provide the name of the supplier's Responsible Person. The name must match with the name mentioned in their QID. |
| 5 | Fill in phone number | Provide the phone number of the supplying company or of its Responsible Person. The Ministry of Public Health will use that number for communication purposes. |
| 6 | Fill in e-mail address | Provide the e-mail address of the supplying company or its Responsible Person. The Ministry of Public Health will use that email for communication purposes, and for sharing official circulars and letters. |
| 7 | Add entries | If the company has more than one supplier, click on this icon, to add entries PS: if there is more than one supplier for the same material, you must add and detail each and every supplier's information |
| 8 | Delete and save entries | Click on this icon, iii , to delete an entry. Click on this icon, to save an entry. |
| 9 | Click on "Next" to move to the following page or "Return" to go back to the previous page | To continue, move to "Attachments" |

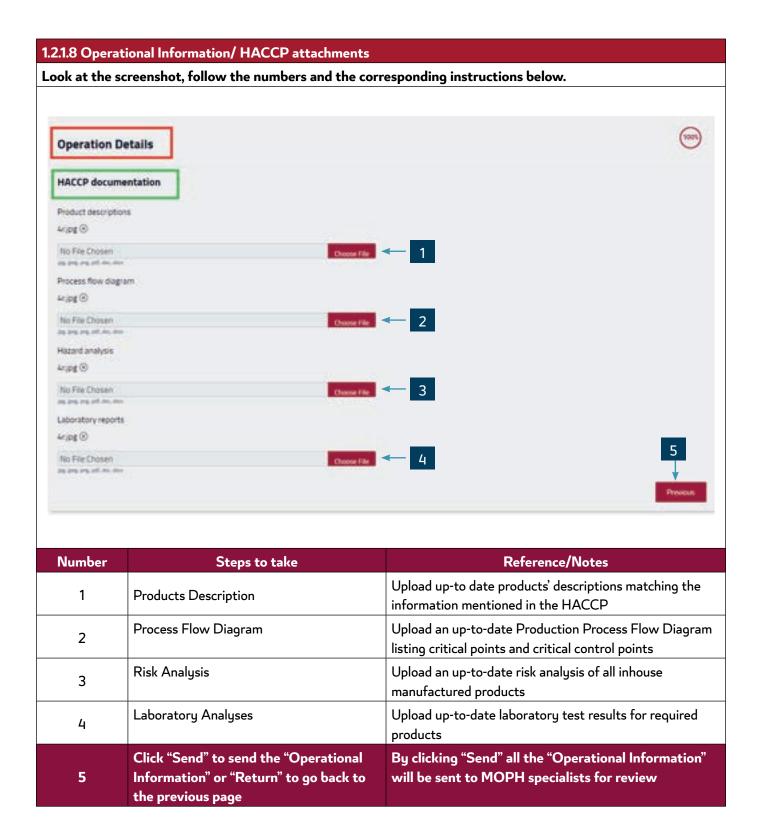


| Number | Steps to take | Reference/Notes |
|--------|---|---|
| 1 | Fill in Food Safety Certificate | Provide the name of current acquired Food Safety Certificate(s). According to MOPH circular N° (1/2020), food factories must have at least a HACCP certification. |
| _ | Fill in how finished products are distributed | Provide a brief overview of how food products are transported and delivered from the production site, to stores or to consumers, by sharing the following: |
| 2 | | The transportation's temperature for different product categories The time needed to complete transportation |
| | | Any additional information |
| 3 | License certificate | Upload a valid copy of the license. Please ensure that the information is always up-to date. |
| 4 | Food Safety Certificate | Upload a valid Food Safety Certificate. As stated in item n° (1) of the present table, factories must be HACCP certified. Please ensure that provided information is always up-to date. |
| | Food Menu | For catering companies only |
| 5 | | Upload a valid copy of the food menu. Please ensure that provided information is always up-to date. |
| | List of Finished Products | For food factories only |
| 6 | | Upload a valid list of finished products. Please ensure that provided information is always up-to date. |
| 7 | Maps or Blueprints | Upload valid maps or blueprints of the building (entries and exits), and production sites (food processing, packing and storage). Please ensure that provided information is always up-to date. |
| 8 | PRP Documents | Upload all valid PRPs: product tracking system, product recall system, equipment cleaning and sanitizing methods, hygiene policies within the facility, training system, and any additional document. Please ensure that provided information is always up-to date. |
| 9 | Pest control contract | Upload a valid pest control contract. Please ensure that provided information is always up-to date. |
| 10 | Click on "Next" to move to the following page or "Return" to go back to the previous page | To continue, move to "Product Attachments" |

1.2.1.7 Operational Information/ Product Attachments



| Number | Steps to take | Reference/Notes |
|--------|---|---|
| 1 | Material Test Report (MTR) Certificates | Upload all valid MTR certificates |
| 2 | Packaging Test Report (PTR) Certificates | Upload all valid PTR certificates proofing that packaged materials are edible, and all valid laboratory analysis for packaging in direct contact with food. |
| 3 | Label of the Finished Product | Upload the label of the finished product. By "label", we mean the product identification card listing the product's name and its nutritional facts. The label should comply with the standard GSO 9 about label requirements for pre-packaged food. |
| 4 | Click on "Next" to move to the following page or "Return" to go back to the previous page | To continue, move to "HACCP Attachments" |

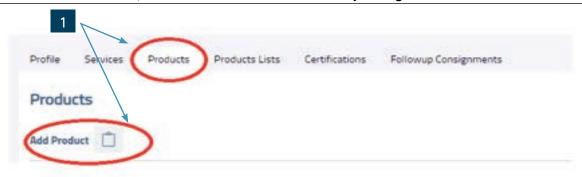


2. The Main Portal to Initiate Food Products Registration

This portal allows companies to register their food products, to monitor their application status, and to undertake required modifications, before and after obtaining approval. Once the application is submitted, specialists will review it, who will take the appropriate decision. The following tables explain how food products can be registered one at a time or by bulk with "Import from Excel".

2.1 Registration of a Single Food Product

Look at the screenshot, follow the numbers and the corresponding instructions below.



2.2 Registration of several Food Products by Using "Import from Excel" feature



| Number | Steps to take | Reference/Notes |
|--------|--|--|
| 1 | Click on the "Products" icon to register a single product | By clicking on "Products", "Add Product" will be displayed. Click on it and access a page dedicated to product registration. |
| 2 | Click on the "lists of products" icon to register several products at once | By clicking on "Lists of Products", you will access a page dedicated to products' registration. You will need to use the provided Excel template. Once the Excel file is uploaded, click on the Register then the system creates a draft of the list of products. To complete registration, you will need to add pictures, attach required documents, and fill empty cases for each product. |

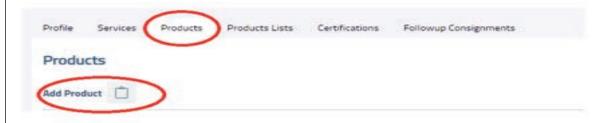
3. Food Product Registration Methods

Registration" indicates that the information put on labels meet the required standards and regulations imposed by law, thus, making them eligible for import and export. Nevertheless, it should be noted that registering products does not exclude inspecting, testing, and controlling said products. These measures apply to products entering Qatar via different entry points and are sold on the local market. Any alteration to any registered product requires an update of the product's information.

After confirming the registration of your company, you can proceed with the registration of imported and exported food items, by adopting the following steps:

3.1 Registration of a Single Food Product

To register a product, click on "Items" then on "Add an Item" to access the "Register a Food Item - Main Information" page



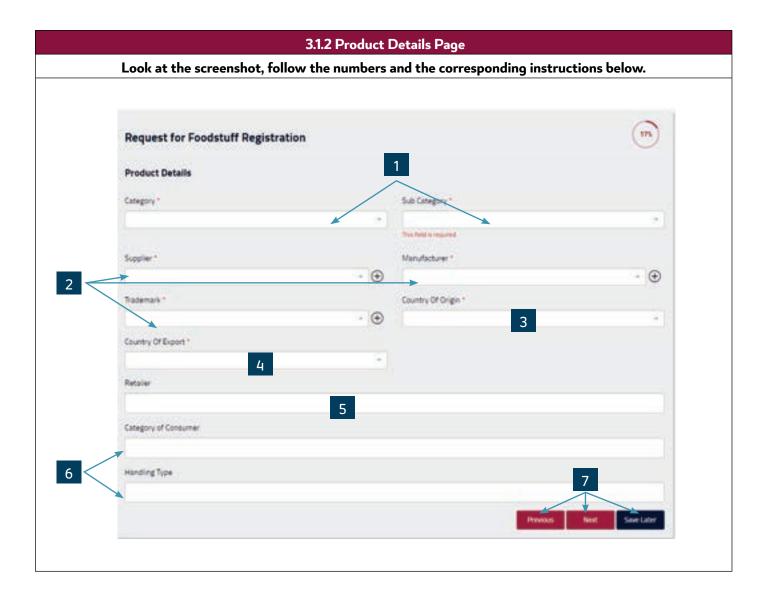
3.1.1 The Main Information Page



| Number | Steps to take | Reference/Notes |
|--------|---|---|
| * | A red star next to a box means that the required information is mandatory | *You cannot move forward with the application if the starred boxes are not filled |
| 1 | Fill in HS Code | The provided HS Code must match with the information on "AI Nadeeb" Customs system (the Customs monitoring system) and should reflect the nature of the registered product. (For additional assistance, please review Annex n° (1): HS-codes for Foodstuff, provided by the Customs, in order to choose the appropriate number) |
| 2 | Fill in product's barcode | Carefully copy the barcode printed on the product |

| 3 | Fill in product's code | The product's code is known by the company which imports it |
|---|---|---|
| 4 | Fill in product's name in Arabic & English | The provided name must match with the name on the product's label |
| 5 | Briefly describe the product's nature in Arabic & English | The product's description must state its effective nature in clear terms regardless of its commercial name (for instance: the commercial name of the product is "Cream" while its actual description is "Flavored Yoghurt") |
| 6 | Click "Next" to move to the following page, "Return" to go back to the previous page or "Save" to resume later on | By clicking "Next" you will move to "Product Details" |

Continue the registration process



| Number | Steps to take | Reference/Notes |
|--------|--|--|
| 1 | Fill in the product's category and sub-category | The selected options must match with the nature & type of the product. The listed categories are based on international standards as stated in the Codex Alimentarius. (For additional clarification and assistance, you can review Annex n° (4): Approved Risk Categories Levels for the Food Registration) |
| | | Add the requested information by clicking on this symbol, •, |
| 2 | Fill in the information of suppliers, manufacturers, and trademarks | The information regarding suppliers and manufacturers of imported products must match the information provided in previous administrative forms. Also, trademark information must be compatible with the information on the product's label. All provided information should always be updated. |
| | | For locally manufactured products, select "N/A" |
| 3 | Select the product's country of origin | For imported products, the country of origin must match with the country mentioned in the product and administrative forms. |
| | origin | For locally manufactured products, select the State of Qatar. |
| 4 | Select the product's country of export | For imported products, the country of export must match with the country mentioned on the product and may not be the country of origin (for instance: the selected country can be the country of packaging). |
| | | For locally manufactured products, select The State of Qatar. |
| 5 | Select Retailer | The provided information must match with the current administrative data. Please ensure that the shared information is always up-to date. |
| | | Select from the displayed list the type of consumer and handling type. The selected options must match with the current information provided for administrative formalities and be up to date. |
| 6 | Fill in consumers' categories and handling type | By "customers categories", we mean the individuals for whom this product is destined. By virtue of current standards, certain age groups of the population are excluded from being the target consumers of certain food products. |
| | | The selected "handling type" must accurately reflect how a product is marketed. Indeed, the way a product is marketed, for individual consumption or restaurants, directly impacts certain requirements for the registration process and dictates the standards and criteria a product should comply with. |
| 7 | Click "Next" to move to the following page, "Return" to go back to the previous page or "Save" to resume later | By clicking "Next" you will move to "Product Transportation and Packaging Specificities" |

Continue the registration process





| Number | Steps to take | Reference/Notes |
|--------|---|--|
| 1 | Fill in the entry point | For imported products, choose the entry point of food consignments ordered by the company. Adding the name of used or expected entry point(s) will facilitate future tracking. |
| | | For locally manufactured products, select "N/A". |
| 2 | Fill in the packaging type | The selected packaging must be compatible with recognized packaging standards. The shelf life of some products dictates the type of packaging to be used. |
| 3 | Fill in the weight/volume of the packaging | Provide the net weight or volume of the packaging. The shared information must match the information written on the product's label. |
| | Select the product's storage and preservation temperature | The provided storage and preservation temperature must match with the information written on the product's label. Food items can be divided into three groups: |
| | | Frozen Food: their preservation temperature should not exceed -18°C |
| 4 | | Chilled Food: their preservation temperature varies between 0° C and 5° C |
| | | Food that can be stored in adequate temperatures, i.e., room temperature (not exceeding 25° C) in ventilated storage houses |
| | | By virtue of enforced standards and Regulations, the temperature at which food can be stored dictates shipment arrangements and the shelf life of a given food product. |

The provided shelf life (the period during which the product is good for consumption) period must be compatible with (GSO 150-1,2) technical regulations for mandatory and optional standards for pre-packaged food. As illustrated in the examples Fill in the "shelf life" as written on the below, the provided shelf life must be shown in days, months, and years. packaging If the product's shelf life is two years, write (2) in the column dedicated to the number of years Year(s) Month(s) Day(s) 2 0 0 5 PS: 2. If the product's shelf life is six months, write (6) in the column dedicated to the number of months By virtue of (GSO 9) Gulf Technical Regulation, the shelf life must be shared Year(s) Month(s) Day(s) by mentioning the product's expiry and 0 0 6 production dates. The production and expiry dates must be engraved, printed, or sealed with permanent ink. The visible and 3. If the product's shelf life is one year and four months, write detectible dates must be displayed on the (1) in the column dedicated to the number of years, and (4) packaging or on the label. in the column dedicated to the number of months Day(s) Month(s)Year(s) 1 4 0 By clicking "Next" you will move to "Ingredients" Click "Next" to move to the following page, "Return" to go back to the

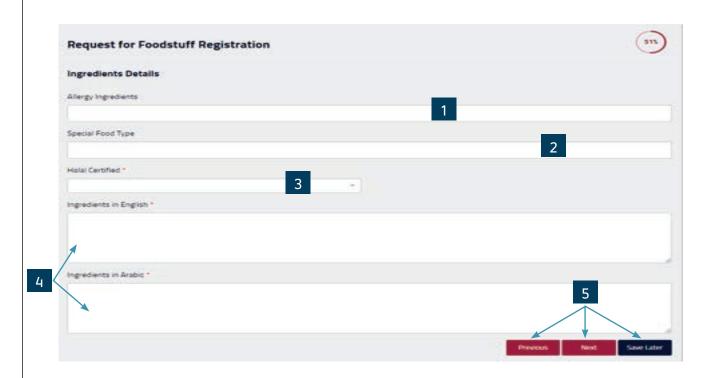
Continue the registration process

previous page or "Save" to resume later

6

3.1.4 Ingredients

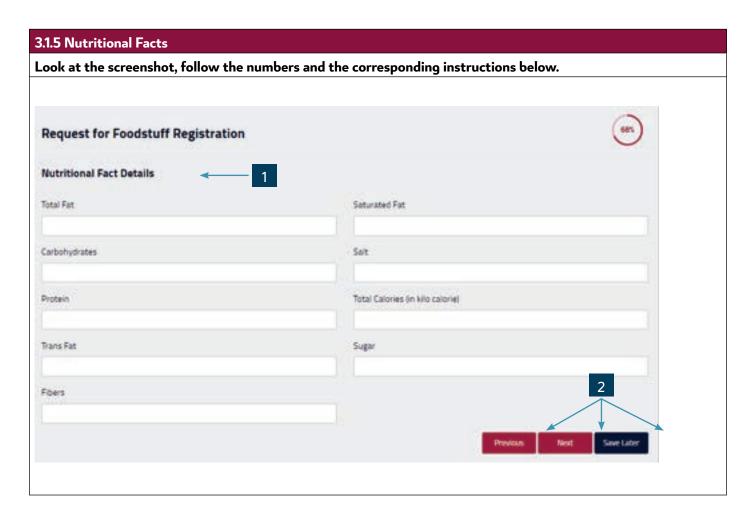
Look at the screenshot, follow the numbers and the corresponding instructions below.



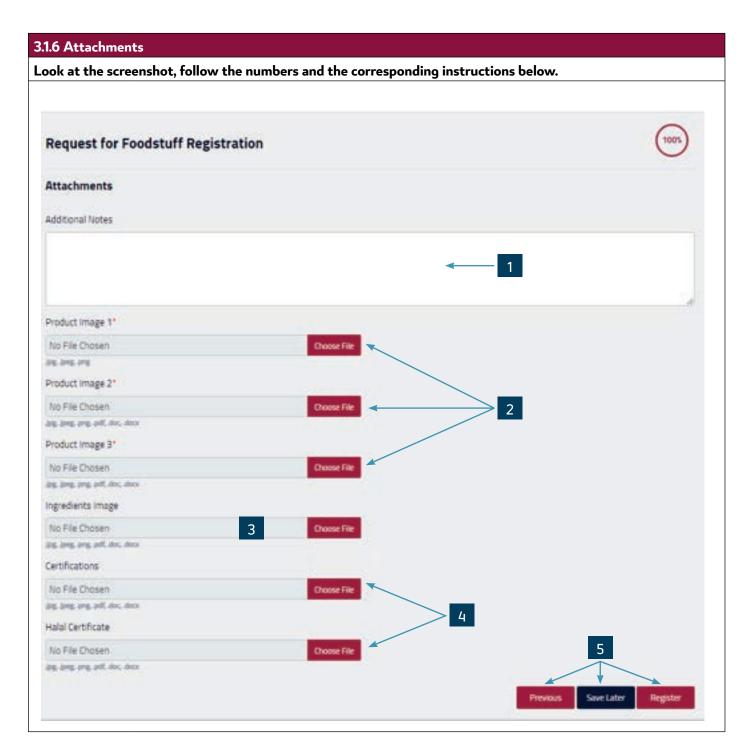
| Number | Steps to take | Reference/Notes |
|--------|--|--|
| 1 | Select allergens. As required by (GSO 9) technical regulation, the provided information must reflect a product's composition, and match with the information written on the label. | Food allergy is caused by certain ingredients activating allergic reactions for predisposed individuals. Under GSO 9 technical regulation for the labelling of packaged food, the name of ingredients causing excessive allergic reactions must be mentioned. Potential allergens must be explicitly written on the label or listed directly under the ingredients to ensure consumers' safety. The following wording should precede the ingredients' list: "contains or may contain". Here is a non-exhaustive list of food allergens: Cereals containing wheat, barley, oat, shea, and millet contain gluten. Fishes, crustaceans, mollusks, and related products. Eggs and related products. Peanut butter, soya beans, nuts, and related products Milk and dairy products (products containing lactose) |
| 2 | Select food type Special Food Type I Imadiation GNO Copusing Biotechnology | The provided information must match with the ingredients of the food product, the information mentioned on the label, and be compatible with (GSO 9) technical regulations. |

| 3 | Clarify if the product requires a Halal Certification. Attach the certificate by clicking on "attach certificates". Please ensure that the information is always up-to date. (The Halal/ Halal Slaughter Certification issued by an accredited Islamic center or authority must be attached. You can find the accredited bodies by consulting the List of Approved Islamic Associations in The Countries Exporting to Qatar for Halal and Halal Slaughterhouse Certificates). | Certification include all types of fresh, frozen or processed meat such as religiously unprohibited terrestrial animals, birds, any products to which meat, fat, or any ingredients of animal origin as gelatin is added in the production process and is imported from a non-Islamic country. |
|---|--|--|
| 4 | Fill in all product's ingredients in Arabic & English. The provided ingredients must be identical to the ingredient's list on the label. Also, upload a photo showcasing the product's ingredients. Attach the picture by clicking on "attach certificates". | Ingredients must comply with technical regulations (such as GSO 2500 for additives permitted for use in food stuffs) |
| 5 | Click "Next" to move to the following page, "Return" to go back to the previous page or "Save" to resume later on | By clicking "Next" you will move to "Nutritional Facts" |

Continue the registration process



| Number | Steps to take | Reference/Notes |
|--------|---|--|
| 1 | Fill in nutritional facts | The provided information must be identical to the product's nutritional facts and be compatible with enforced standards and regulations in the State of Qatar. |
| 2 | Click "Next" to move to the following page, "Return" to go back to the previous page or "Save" to resume later on | By clicking "Next" you will move to "Attachments" |



1

| Number | Steps to take | Reference/Notes |
|--------|---|---|
| 1 | Fill in additional notes | You have the possibility to add any additional notes that might be helpful for the products' registration and approval by MOPH |
| 2 | Upload 3 pictures of the product taken from different angles | All the information written on the label, including the list of ingredients in Arabic & English, nutritional facts, shelf life, country of origin, storage and preservation techniques should be visible. This is necessary to have a clear idea about the product. |
| 3 | Upload a picture showing the list of ingredients | Upload a clear picture showing the ingredients list in Arabic & English. This facilitates the work of the auditor who is tasked to review and examine the provided list of ingredients. |
| 4 | Upload all required certifications | The relevant authority in the country of origin/export should provide authentication of said certifications. The provided certifications should be valid and compatible with technical food standards and regulations. |
| 5 | Click "Next" to move to the following page, "Return" to go back to the previous page or "Save" to resume later on | Once the required information has been filled and all requested documents attached, click on "register". A notification confirming that the product has been registered will be sent to the responsible person's provided e-mail address and mobile phone number. The application and relevant documents will be reviewed. You will receive a reply on the "important information" page. If the application has been accepted, rejected, or pending for further modifications, you will receive an email and SMS informing you of the status of your application. |

3.2 Registration of Multiple Food Products by importing them from Excel

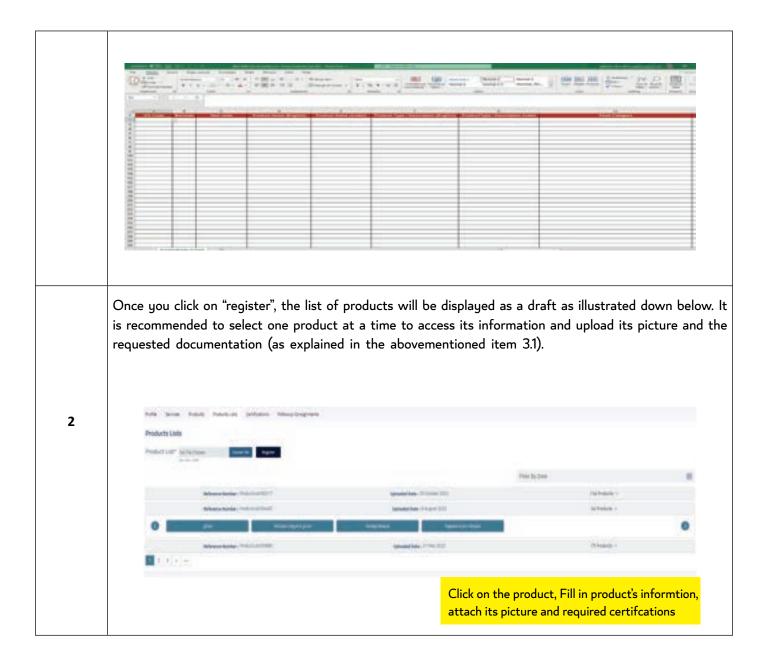
This is an alternative easier option to Fill in the required information for food products. By using an "Excel sheet", you will be able to register a greater number of products at once. Before uploading, make sure that your Excel file is saved and closed. The instructions listed below must be followed for every registration.

3.2 Registration of Food Products by importing them from Excel

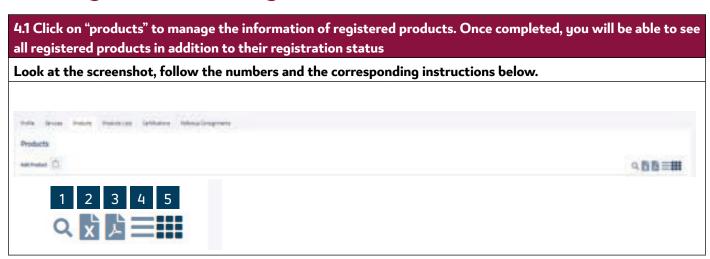
Look at the screenshot, follow the numbers and the corresponding instructions below.



| Number | Steps to take | Reference/Notes |
|--------|---|---|
| | | Please follow these instructions: |
| | | In the Legislation and Evidence" case, you will find an excel file titled "Product Registration via Excel Template" It is a large of the second sec |
| | Click on "lists of products" then select an | Use the provided Excel file |
| | Excel file. Upload it as illustrated down below. Click on "submit a food products | The Excel File contains all the needed information as options you can choose from. |
| | registration request" and finally click on | You can select one or more options |
| 1 | "register". The uploaded list of products will be | After entering the information, save and close the file before uploading it. |
| | saved as a draft | Upload the file by selecting "the lists of food products" box and clicking on "select a file" |
| | | Click on "register". The uploaded food products will be saved as a draft. The file will not contain any attached photos of the products. |
| | | Check out each product separately, upload the mandatory attachment to complete your registration request and submit it. |
| | | |

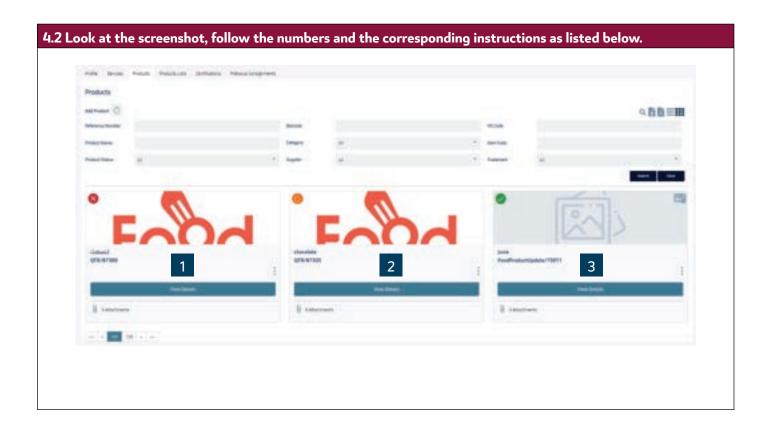


4. Management of the Registered Food Products



| Number | Steps to take | Reference/Notes |
|--------|--|--|
| | Click on this icon, , to search for any | You can search by product barcode, HS Code, or any other parameter mentioned below to find any registered product. |
| 1 | Products All Freduct D Believes harder Barroll | On B = III |
| | Productions (Cologny of Productions of System of | * Indicate * Indi |
| 2 | Chek on this feet to extract the information | It allows you to save all registered products' |
| 3 | | It allows you to save all registered products' information |
| 4 | The state of the s | It displays registered products in a clearer way allowing you to go through them easily |
| 5 | | It displays registered products in a more friendly way by showing their related pictures |
| 6 | Delete a product | It is important to note that all deleted products are permanently erased from the system. |
| 7 | Application status | For additional information review page 17 |

Continue Management of Registered Products

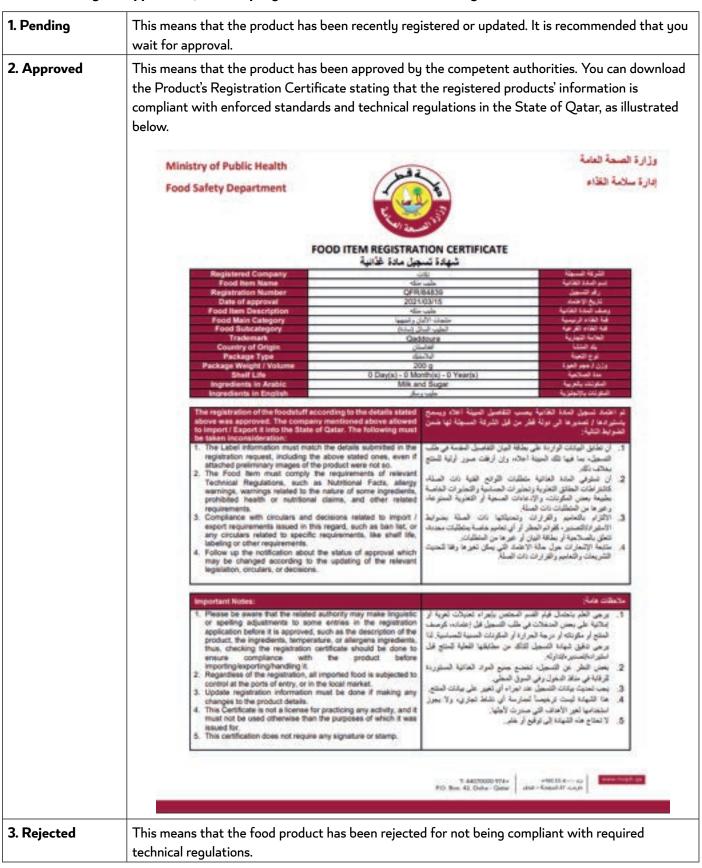


| | Steps to take | Reference/Notes |
|-----|---|---|
| * | | The product has been rejected |
| | | |
| | Every registered product has an icon reflecting | The product is on hold (pending approval) |
| | its status on its top right side. You can find the product's name and details, registration number, | The product has been approved (adopted) |
| | and relevant attachments on the bottom right. | No icons means that the application is still a draft and needs to be completed |
| | | |
| | E | The registered product has been approved and you can download its registration certificate. |
| | chocolate Grays/1005 | chocolate QFR/87305 |
| | New Detect | The product's name and registration number |
| | B same | Click on this icon to modify approved products or to delete |
| | | drafted products |
| | | العرفقات 6 Click on this icon to access the attached documents |
| | | related to a product |
| | | |
| | | on "Show Details". From it, you can review any pending or rejected an already approved or drafted product. Click on this icon, , to odifications as explained in item 3.1 |
| | products or modify the provided information of | an already approved or drafted product. Click on this icon, 🔪 , to |
| | products or modify the provided information of access a product's information and to initiate m | an already approved or drafted product. Click on this icon, \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ |
| | products or modify the provided information of access a product's information and to initiate m | an already approved or drafted product. Click on this icon, \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ |
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| | products or modify the provided information of access a product's information and to initiate m | an already approved or drafted product. Click on this icon, to odifications as explained in item 3.1 |
| 1 | products or modify the provided information of access a product's information and to initiate m | an already approved or drafted product. Click on this icon, to odifications as explained in item 3.1 |
| 1 2 | products or modify the provided information of access a product's information and to initiate m | an already approved or drafted product. Click on this icon, to odifications as explained in item 3.1 In this case, you cannot perform any actions and you must re- |

| 3 | Indicates that a product is on hold (pending approval) | In this case, you cannot perform a MoPH is reviewing the product | any modifications si |
|---|--|---|---|
| 4 | Indicates that a product has been accepted (approved) | Download the product's registration cert left side of the product folder, by clicking Update the information of clicking on this icon. Click on "Show Details" to access the page, then click on the modification provided information before resubments. | approved products, ne product's informat 's icon, , to upd |
| | | | |
| 5 | If MOPH auditors ask you to perform modi this case, you will have to perform the requ | • | e visible in your inbo |
| 5 | · · | • | e visible in your inbox |
| 5 | this case, you will have to perform the requ | ired modifications as explained below. | darwal darwal daja |
| 5 | this case, you will have to perform the requ | ired modifications as explained below. | Arteri Roseri Arja |
| 5 | this case, you will have to perform the requ | ired modifications as explained below. | Artest Savest (c) (C) (A) (C) (C) (C) (C) (C) (C) (C) (C) (C) (C |
| | this case, you will have to perform the requ | ired modifications as explained below. | Artest Savest (c) (C) (A) (C) (C) (C) (C) (C) (C) (C) (C) (C) (C |
| | this case, you will have to perform the requ | ired modifications as explained below. | Artest Savest (c) (C) (A) (C) (C) (C) (C) (C) (C) (C) (C) (C) (C |

5. Product Registration Notifications

After reviewing the application, the company will receive one of the following notifications



6. How to Contact the Support Team

Despite the great effort deployed in creating this system, there may be some unintentional flaws. As the Food Safety and Environment Health Department adopts the principle of cooperation and collaboration to achieve common good, undertake improvements, avoid deficiencies, and enhance the positive outcomes, in the best of its abilities, we, as the Support Team, invite you to contact us about anything that serves common good. We call upon all users to contact us if they have any inquiries, complaints, or remarks. Let us consolidate this achievement together!

Companies and businesses can contact the support team at any time by clicking on "Contact us". You can reach us by phone or e-mail to share your questions with us, and we will answer them as soon as possible.

